

ADULTS AND HEALTH SCRUTINY COMMITTEE	AGENDA ITEM No. 8
16 JANUARY 2024	PUBLIC REPORT

Report of:	Jon Chapman – Chair of Cambridgeshire & Peterborough Safeguarding Adult Board	
Cabinet Member(s) responsible:	Councillor Saqib Farooq - Cabinet Member for Adults and Health	
Contact Officer(s):	Joanne Procter Head of Service- Cambridgeshire & Peterborough Safeguarding Partnership Board	Email: Joanne.procter@peterborough.gov.uk

CAMBRIDGESHIRE AND PETERBOROUGH SAFEGUARDING ADULTS PARTNERSHIP BOARD ANNUAL REPORT 2022-23
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RECOMMENDATIONS	
FROM: Jon Chapman – Chair of Cambridgeshire & Peterborough Safeguarding Adult Board	Deadline date: N/A
<p>It is recommended that the Adults and Health Scrutiny Committee:</p> <p>1. The Committee members are asked to note the contents of the annual report.</p>	

1. ORIGIN OF REPORT

1.1 This report is submitted to the Adults and Health Scrutiny Committee for information purposes. The Care Act 2014 requires each Safeguarding Adults Board to publish an annual report and ensure that it is shared with the Local Authority.

2. PURPOSE AND REASON FOR REPORT

2.1 The purpose of this report is to provide the Adults and Health Scrutiny Committee members with a summary of both the work of the Safeguarding Adult Board and the work of the sub committees and highlight the significant events from April 2022- March 2023

2.2 This report is for the Adults and Health Scrutiny Committee to consider under its Terms of Reference Part 3, Section 4 - Overview and Scrutiny Functions, paragraph No. 2.1 Functions determined by Council –

- 1.Public Health;
- 2.The Health and Wellbeing
- 4.Adult Social Care;
5. Safeguarding Adults.

3. **TIMESCALES**

Is this a Major Policy Item/Statutory Plan?	NO	If yes, date for Cabinet meeting	
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4. **BACKGROUND AND KEY ISSUES**

4.1 The annual report includes information on the work that has been undertaken by the Cambridgeshire and Peterborough Safeguarding Adult Board in the period April 2022- March 2023. Partner agencies, including Peterborough City Council, contributed to the information contained within the annual report. The report has been brought to the Adults and Health Scrutiny Committee for information purposes.

The annual report was approved by the Safeguarding Executive Board in November 2023 and was subsequently published on the Boards website (www.safeguardingpeterborough.org.uk) and shared on social media.

The annual report summarises both the work of the Safeguarding Adult Board and the work of the sub committees and highlights the significant events from April 2022- March 2023. It recognises areas of good practice and presents information about partnership safeguarding.

Safeguarding is about people, their safety, wishes, aspirations and needs. The partnership has been active in identifying and learning lessons through the Safeguarding Adult Review subgroup. We have published three case reviews within the time period covered by this review. The learning from these reviews has been identified and disseminated through various activities including briefings, workshops and learning lessons training. All of the cases have recommendations, these recommendations are made into action plans. Progress against the actions is monitored through the Board and follow up assurances of the impact of the recommendations takes place. In addition, every two years we undertake an in-depth review of the themes arising from our case reviews. This provides an additional layer of assurance and allows us to identify repeat themes. The dissemination of the learning is explored in greater detail within the report.

In the time period covered by this annual report we have focussed on our priority areas, mental capacity and vulnerability. We have updated and developed resources including training, toolkits competency frameworks, self-assessment templates and strategic documents. This has included relaunching our Multi Agency Risk Management (MARM) process to support practitioners in working with those adults who have care and support needs but do not want to engage with our services. We have developed modern day slavery training to help practitioners to recognise the signs of modern-day slavery and know what to do if they have concerns.

We have also worked in partnership with our community safety partnership colleagues across the county to develop and pilot cuckooing pathways, assisted with the production of exploitation awareness films and delivered community awareness sessions. We have also been instrumental in delivering problem solving training across the partnership.

We have engaged our workforce to try and gain a better understanding of the barriers and issues faced by front line practitioners when working in these areas of abuse. This feedback has been used as a central feature of the work we have undertaken.

A lot of development work has been undertaken in the last 12 months, our focus in 2023-24 will be on evaluating the impact of the work we have undertaken. Planned evaluation and impact activity includes;

- Feedback from adults and carers
- Feedback from practitioners
- Multi-agency audits
- Single agency self-assessment audit
- Development of dataset
- Evaluation and impact of training and resources

Our multi-agency safeguarding training programme has continued to be well attended. Just under 2,000 people accessed training and the virtual briefings have been viewed a total 23,000 times in the time period covered by this report.

The virtual training continues to be greatly received with 99% of professionals reporting that they felt that the safeguarding virtual training content met their training needs (up 1% from last year) and 99% of professionals said they would recommend the courses to other people.

5. CONSULTATION

5.1 N/A

6. ANTICIPATED OUTCOMES OR IMPACT

6.1 To provide members with an enhanced understanding of the work of the Safeguarding adults Board in 2022-23.

7. REASON FOR THE RECOMMENDATION

7.1 The Care Act 2014 requires each Safeguarding Adults Board to publish an annual report and ensure that it is shared with the Local Authority.

8. ALTERNATIVE OPTIONS CONSIDERED

8.1 None

9. IMPLICATIONS

Financial Implications

9.1 There are no financial implications arising from the report

Legal Implications

9.2 There are no legal implications arising from the report

Equalities Implications

9.3 There are no equalities implications arising from the report

Rural Implications

9.4 *There are no rural implications arising from the report.*

Carbon Impact Assessment

9.5 N/A

10. BACKGROUND DOCUMENTS

10.1 N/A

11. APPENDICES

11.1 Appendix 1 - The Cambridgeshire and Peterborough Safeguarding Adults Partnership Board Annual Report 2022-23.

ANNUAL REPORT

2022-2023



TABLE OF CONTENTS

<u>Forward</u>	2
<u>About the Board</u>	3
<u>Demographics</u>	7
<u>Snapshot of Peterborough</u>	8
<u>Snapshot of Cambridgeshire</u>	9
<u>Safeguarding Adults Partnership Board Priorities 2022/2023</u>	10
<u>Priority One: To establish a more consistent approach around practice relating to assessing mental capacity</u>	10
<u>Priority Two: To establish a more consistent approach around practice relating to vulnerability</u>	11
<u>Learning from Practice Reviews</u>	13
<u>Main themes arising from our review activity</u>	14
<u>Learning from Lives and Deaths: People with a Learning Disability and autistic people (LeDeR)</u>	15
<u>Contributions from the Statutory Safeguarding Partners</u>	16
<u>Cambridgeshire and Peterborough Local Authority Adult Services</u>	16
<u>NHS Cambridgeshire & Peterborough Integrated Care Board</u>	18
<u>Cambridgeshire Constabulary</u>	19
<u>Scrutiny and quality assurance</u>	21
<u>Local scrutiny arrangements</u>	21
<u>Multi Agency Scrutiny and Assurance Activity</u>	22
<u>Multi-Agency Safeguarding Training</u>	23
<u>Website & social media</u>	24
<u>Appendix 1 - List of agencies represented on the Safeguarding Adults Partnership Board</u>	26
<u>Appendix 2 - Glossary</u>	26

FORWARD

We are pleased to present the annual report of the Cambridgeshire & Peterborough Safeguarding Adults Partnership Board for 2022-23. This is presented on behalf of the three statutory partners and the local multi-agency safeguarding arrangements.

The annual report outlines the key activities and achievements of the Board and its partners over the last year. You will see in the report that we have continued to work on our priority areas throughout the year. The multi-agency safeguarding training continues to be a huge strength of the partnership, policies and procedures have been updated and implemented, and quality assurance and scrutiny activity has taken place. One of the key roles of the Board is to ensure that partners continue to work together effectively and this has been evidenced throughout the year. We continue to work closely with other partnerships to ensure that the work is delivered jointly and consistently to avoid duplication or gaps.

Safeguarding is about people, their safety, wishes, aspirations and needs. The partnership has been active in identifying and learning lessons through the Safeguarding Adult Review subgroup. We have published three safeguarding adult reviews within the time period covered by this report. The learning from these reviews has been identified and disseminated through various activities including briefings, workshops and learning lessons training. The dissemination of the learning is explored in greater detail within the report.

Finally, we would like to thank all members of the Board for their professionalism, commitment and support. We would also like to say thank you to all agencies and frontline staff for the incredible work that they do to keep adults safe from abuse and neglect.

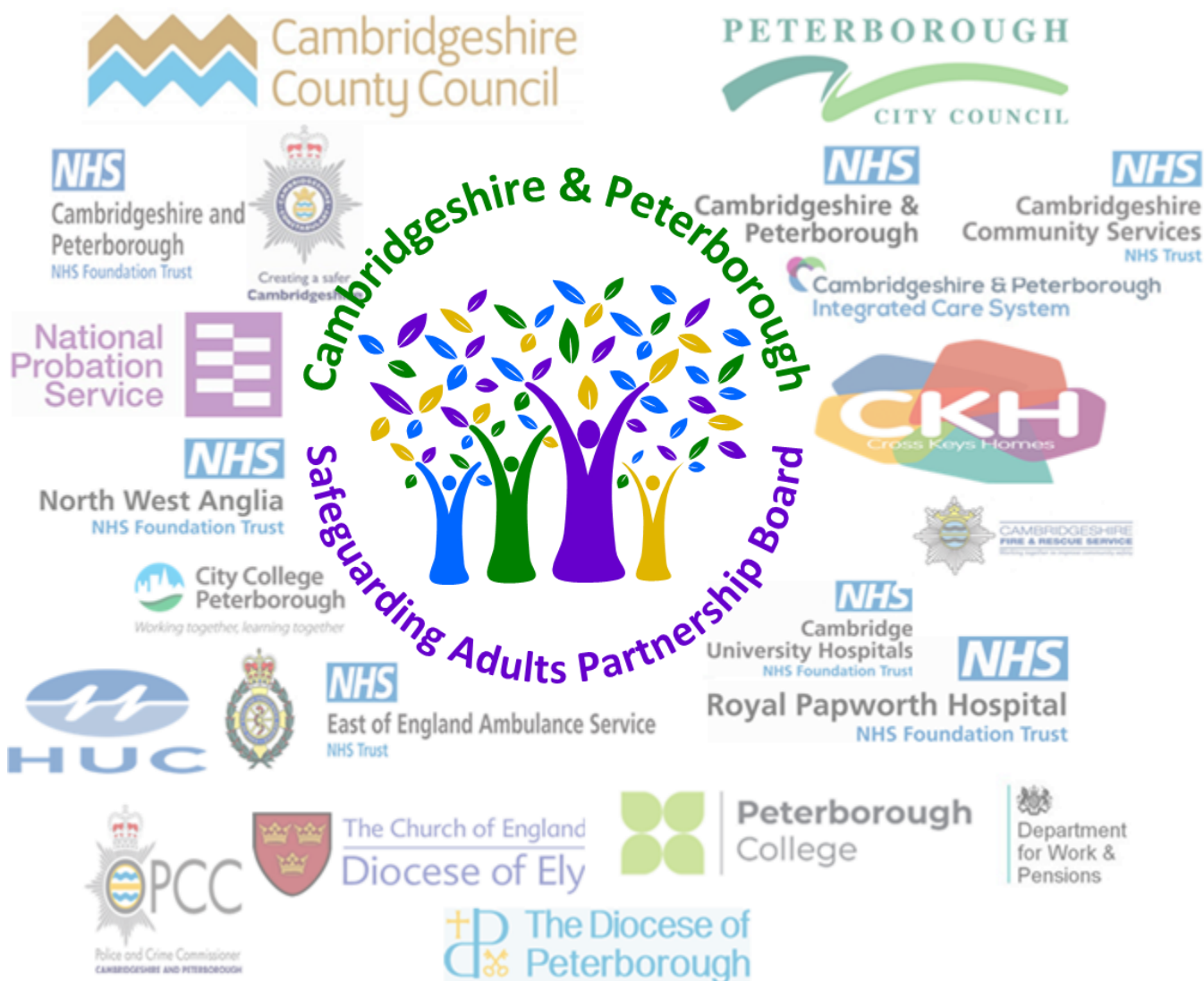


ABOUT THE BOARD

The Care Act 2014 makes Safeguarding Adults Board a statutory requirement.

The Cambridgeshire and Peterborough Safeguarding Partnership Board is made up of statutory and non-statutory organisations representing health, care and support providers and the people who use those services across Cambridgeshire and Peterborough.

The membership of the Partnership Board is made up of the following organisations/agencies:



The six principles of safeguarding

1. Empowerment	People being supported and encouraged to make their own decisions and informed consent <i>I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens.</i>
2. Prevention	It is better to take action before harm occurs. <i>I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.</i>
3. Proportionality	The least intrusive response appropriate to the risk presented. <i>I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed.</i>
4. Protection	Support and representation for those in greatest need. <i>I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.</i>
5. Partnership	Local solutions through services working with their communities. Communities have a part to play in preventing, detecting and reporting neglect and abuse. <i>I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.</i>
6. Accountability	Accountability and transparency in delivering safeguarding. <i>I understand the role of everyone involved in my life and so do they.</i>

What we do

The purpose of the multi-agency safeguarding arrangements are to support and enable local organisations and agencies to work together in a system where:



Funding for the Board is made up of contributions from the two Local authorities, Cambridgeshire Constabulary, ICS, CCS. CPFT, NWAFT, Papworth, CUH and Probation.

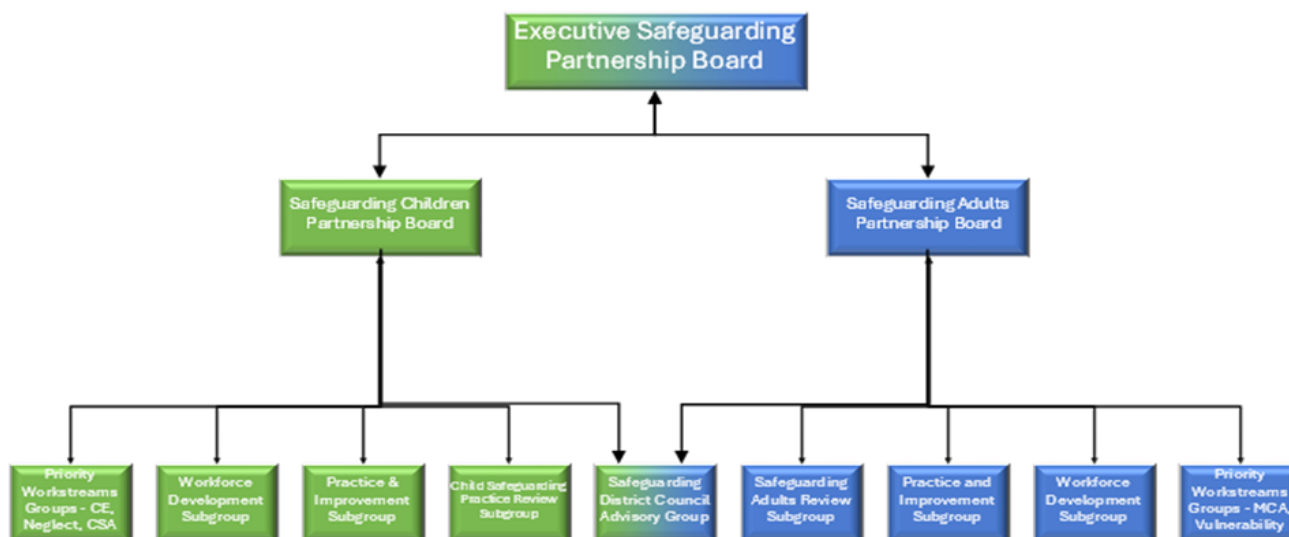
We do this by:



The Board has three core duties. They are:



The local safeguarding arrangements have several Boards and subgroups that oversee the safeguarding partnership. The most senior Board is the Executive Safeguarding Partnership Board, which is made up of membership from the 3 statutory partners (LA, ICB and Police). In addition, there are members from public health and the voluntary sector. The Executive Safeguarding Board considers both the children’s and adults safeguarding agenda. The Safeguarding Adults Partnership Board sits directly below the Executive Safeguarding Partnership Board and has wider partnership membership (Appendix 1 details those agencies who are members of the Board). The diagram below details the current safeguarding partnership governance structure.



The Safeguarding Adults Partnership Board has maintained its links with other groups and boards who impact on child and adult services this year. These are illustrated in Figure 1. This ensures that all aspects of safeguarding are considered by the other statutory boards and there is a co-ordinated and consistent approach. These relationships ensure safeguarding adults at risk of harm remains on the agenda across the statutory and strategic partnerships and is a continuing consideration for all members.



DEMOGRAPHICS



The county of Cambridgeshire covers an area 1,309 sq. miles in the East of England bordering Lincolnshire to the north, Norfolk to the north-east, Suffolk to the east, Essex and Hertfordshire to the south, and Bedfordshire and Northamptonshire to the west. The county is divided between Cambridgeshire County Council and Peterborough City Council, which since 1998 has formed a separate unitary authority. In the non-metropolitan county there are five district councils, Cambridge City Council, East Cambridgeshire District Council, Fenland District Council, Huntingdonshire District Council and South Cambridgeshire District Council.

Snapshot of Peterborough



49% Male



51% Female

542

Assessed as Homeless

24

Rough Sleepers

104

Traveller caravans on authorised and non authorised sites

2,794

Number of safeguarding concerns received by the local authority during the year

147 (5%)

Of safeguarding concerns became section 42 enquiries

43%

Of concluded Section 42 enquiries, the risk was located in their own home

45%

Of concluded Section 42 enquiries, the source of risk was an individual known to the victim

74%

Of concluded Section 42 enquiries, the risk was identified and action taken. 92% of these, the source of risk was reduced or removed

39%

Of concluded Section 42 enquiries, the adult lacked capacity. 91% of these had support from an advocate

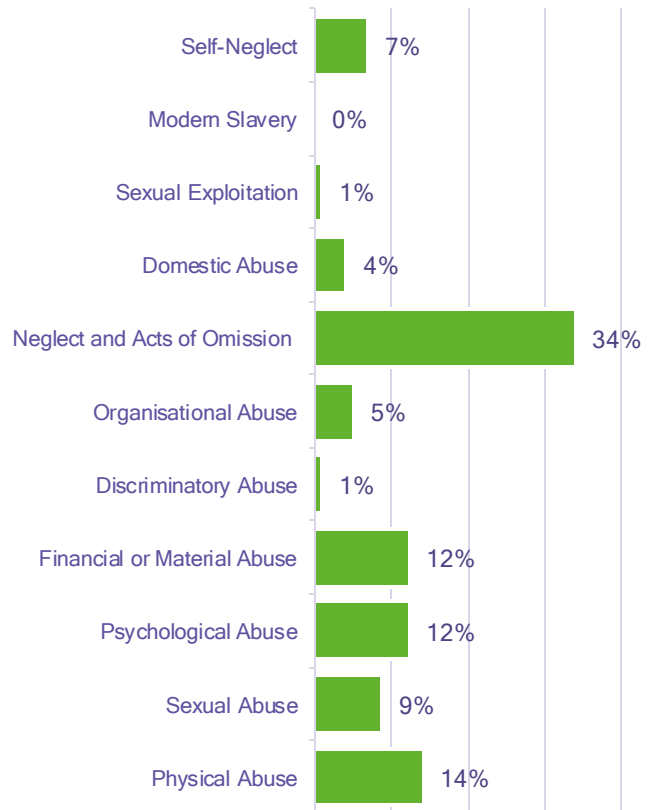
67%

Of concluded Section 42 enquiries, the individuals or representatives were asked what their desired outcomes were

95%

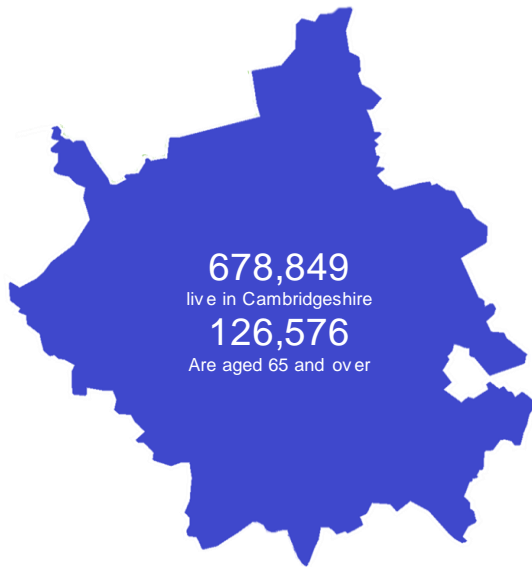
Of concluded Section 42 enquiries, the individuals' outcomes were fully or partially achieved

Concluded Section 42 Safeguarding Enquiries by Risk Type



Above information received from local authority performance team

Snapshot of Cambridgeshire



49% Male



51% Female

1258

Assessed as Homeless

51

Rough Sleepers

1644

Traveller caravans on authorised and non-authorised sites

9,003

Number of safeguarding concerns received by the local authority during the year

989 (11%)

Of safeguarding concerns became section 42 enquiries

56%

Of concluded Section 42 enquiries, the risk was located in their own home

52%

Of concluded Section 42 enquiries, the source of risk was an individual known to the victim

68%

Of concluded Section 42 enquiries, the risk was identified and action taken. 89% of these, the source of risk was reduced or removed

45%

Of concluded Section 42 enquiries, the adult lacked capacity. 90% of these had support from an advocate

82%

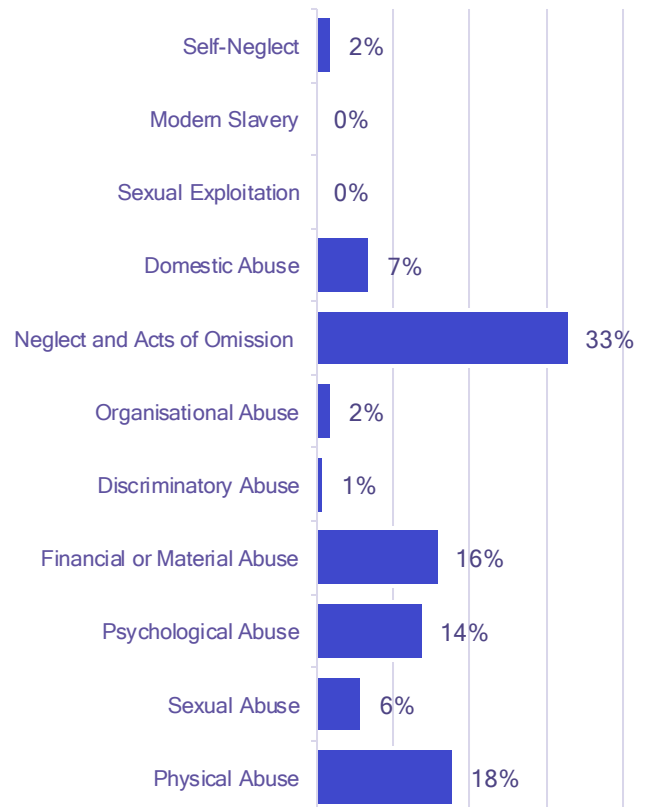
Of concluded Section 42 enquiries, the individuals or representatives were asked what their desired outcomes were

96%

Of concluded Section 42 enquiries, the individuals' expressed outcomes were fully or partially achieved

Above information received from local authority performance team

Concluded Section 42 Safeguarding Enquiries by Risk Type



SAFEGUARDING ADULTS PARTNERSHIP BOARD PRIORITIES 2022/2023

Each priority work area has its own dedicated work stream and action plan, progress is reported as part of a standard agenda item at each safeguarding Adults Board meeting. This ensures work is progressed and activity is held to account.

Priority One: To establish a more consistent approach around practice relating to assessing mental capacity

Mental capacity is a golden thread running throughout everything the Board does and is in all of our multi-agency training, resources and audits. The Importance of listening and acting to the voice of the adults is imperative throughout all safeguarding practice. A multi-agency Mental Capacity workstream has been established to progress this area of work. In the last 12 months we have put the following actions in place;

Scrutiny of single agency MCA Quality Assurance activity (findings used to inform resources refresh)

Dedicated MCA page developed on Safeguarding Partnership website

MCA and safeguarding adults training forms part of core training programme

Reviewed and refreshed MCA resources

Multi agency benchmarking undertaken to identify good practice, barriers to working with MCA, QA activity and training

Guidance on recording MCA developed and launched

MCA principles guidance and reflective tool to be developed to include capacity and best interest

Cognitive Impairment in Dependent Drinkers Project - Webinar Series (7 webinars) | Alcohol Change shared across partnership

Single agency self assessment which included a focus on MCA

Development of MCA "myth buster" briefing and resource

MCA and lessons arising from local SARs resource developed and launched

Series of MCA webinars recorded and available on safeguarding partnership board website

MCA competency framework developed and available on safeguarding partnership board website

A lot of development work has been undertaken in the last 12 months, our focus in 2023-24 will be on evaluating the impact of the work we have undertaken. Planned evaluation and impact activity includes;

Feedback from service users

Feedback from practitioners

Multi-agency audit of MCA cases

Single agency self-assessment audit

Evaluation and impact of training and resources

Priority Two: To establish a more consistent approach around practice relating to vulnerability

We want adults and older people to be safe and healthy, to be independent and maximise their potential, and to be supported to make a positive contribution within their community which reciprocally supports them.

Multi-Agency Risk Management Guidance for professionals working with adults with care and support needs, who are deemed to have capacity but refuses to engage with services refreshed and relaunched through a series of workshops. This work included development of flow process maps and case scenarios to aid practitioners in using the MARM.

MARM practitioner briefing developed and circulated

MARM spoc/ champion identified in agencies to support implementation of MARM

MARM SWAY developed and launched, over 1,400 people have accessed the SWAY

MARM workshops held across the County

Train the trainer approach to MARM training developed to support agencies deliver MARM training within their agency

In May 2023 the cuckooing pathway was launched in Peterborough. The pathway sought to identify those deemed to be the most vulnerable to cuckooing with a view to providing pro active support.

Front line staff in all agencies attended online training in Cuckooing pathway throughout Peterborough 2x week of action took place targeting the vulnerable cohort and their needs.

Pathway is now subject to academic review (through Anglia Ruskin University) prior to its roll out throughout Cambridgeshire.

NRPF virtual training (Sway) refreshed and received 1334 views

151 delegates received training on supporting adults who are vulnerable but do not meet criteria for statutory support

Single agency self assessment audit that included a focus on vulnerable adults

Development work undertaken to produce a Domestic Abuse and Dementia sway

Modern Day Slavery course developed and part of core training programme

Multi agency self neglect audit commenced

Safeguarding adults from online abuse SWAY refreshed

Self neglect training refreshed and delivered quarterly

Hoarding and safeguarding adults training refreshed and delivered quarterly

Making Safeguarding Personal SWAY (addresses vulnerability and MCA) viewed 2257 times

A lot of development work has been undertaken in the last 12 months, our focus in 2023-24 will be on evaluating the impact of the work we have undertaken. Planned evaluation and impact activity includes;

Development of new strategy and resources based on feedback from activity detailed above

Feedback from service users

Feedback from practitioners

Multi-agency audit of vulnerability cases

Single agency self-assessment audit

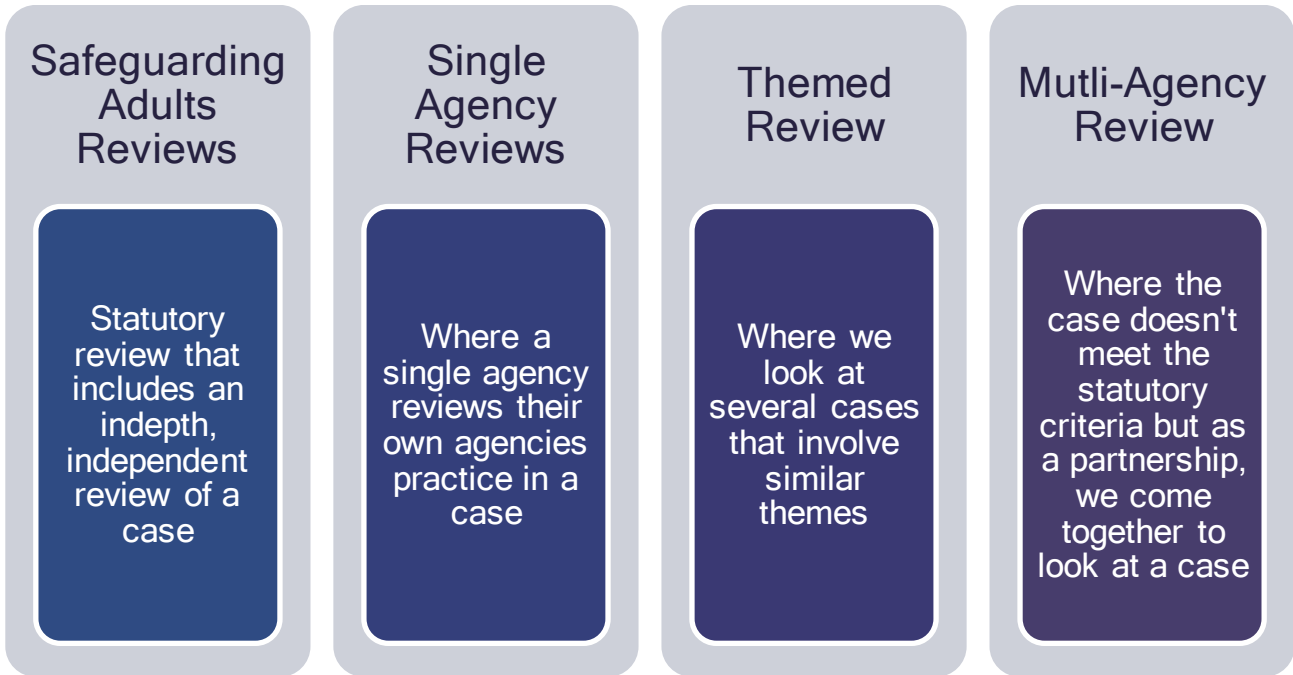
Development of vulnerability dataset

Evaluation and impact of training and resources



LEARNING FROM PRACTICE REVIEWS

Cambridgeshire and Peterborough has a strong culture of wanting to learn lessons from practice, evidenced through our local approach to undertaking learning from a range of cases. This includes looking at those cases that meet the statutory criteria for a safeguarding adults review (SAR) but also having the flexibility to consider cases that do not meet the statutory criteria but involve systems learning. Within the partnership we undertake;



In the timescale covered by this report;



3 SARs were published between April 2022 and March 2023

Mark

Brain Injury

Mental Capacity

Deprivation of Liberty Safeguards
(DoLS)

Esther

Drug and Alcohol Misuse

Domestic Violence

Non-engagement of services and
the MARM process

John

Alcohol acquired Brain Injury

Self-Neglect

Mental Capacity

Main themes arising from our review activity

All recommendations and actions arising from our case reviews are monitored through a live action tracker. Progress against these actions are monitored at each SAR sub group meeting and agencies are held to account for their progress.

At the completion of each case review a series of resources, including practitioner briefings, training slides and 7 minute briefings are produced and disseminated across the partnership. In addition, lessons learnt are disseminated through the various workstreams and workshops are held with practitioners.

The following themes were identified within the SAR's

Service user factors



Professional Factors



Good Practice



Learning from Lives and Deaths: People with a Learning Disability and autistic people (LeDeR)

Cambridgeshire and Peterborough Integrated Care Board LeDeR Programme was notified of 53 deaths of individuals with a learning disability during the period from 1st April 2022 until 31st March 2023. This was the most significant number of deaths over the duration of the programme, and the trajectory for this year is that this figure continues to increase.

On review of the findings, the median age of death was 60 in Cambridgeshire & Peterborough. This is lower than the national Learning Disability and Autistic median of 62, and 22 years lower than those in the general population. It was found that over half of all deaths were identified as avoidable, and the most common cause of death continues to be respiratory causes.

CONTRIBUTIONS FROM THE STATUTORY SAFEGUARDING PARTNERS

Cambridgeshire and Peterborough Local Authority Adult Services

Safeguarding adults remains a high-profile commitment for the Adults social care at Cambridgeshire County Council and Peterborough City Council.

The Adults Multi Agency Safeguarding Hub (MASH) is a well-established service across Cambridgeshire, triaging all incoming safeguarding concerns about adults at risk. In Peterborough, the Adults Multi Agency Safeguarding Hub (MASH) has recently been reviewed. A revised structure to ensure core statutory functions are undertaken in a timelier manner has been implemented which has created additional capacity as well as addressing long standing ineffective processes in terms of the volume of inappropriate referrals going into the MASH/Safeguarding Team.

Cambridgeshire County Council and Peterborough City Council will be separating out the shared services arrangements. This will see changes to the senior management structure responsible for overseeing and supporting safeguarding practice in both local authorities. Good practice and continuous improvement will be supported by the Principal Social Worker for Cambridgeshire, Fran Marshall, and the newly appointed Principal Social Worker for Peterborough, Lorna Edwards. Cambridgeshire and Peterborough will have dedicated Practice Standards and Quality teams to support assurance of safeguarding practice and implementing any improvements identified.

During 2022/23, the Principal Social Worker for Cambridgeshire County Council and Peterborough City Council attended the Safeguarding Adults Review (SAR) sub-group to ensure that we are fully involved in making SAR referrals and considering referrals from other agencies. We are then actively engaged in panels who undertake the reviews, identifying with system partners where we have potential to improve and then embedding that change into practice

During 2022/2023 our key achievements have been:

- Learning and Development have reviewed the training for practitioners, and this is offered both in person and on-line which enables maximum numbers of practitioners to undertake the relevant level of training and remain up to date and competent.
- The Cambridgeshire Adults MASH team has strengthened its managerial support as it now has a full-time manager and deputy and it overseen by the newly created role of a service manager who has the strategic lead for safeguarding.
- The Peterborough Adults MASH/safeguarding team has strengthened its managerial support as it now has a full-time manager and deputy (senior social worker) and has increased the social worker capacity to ensure a timely response to referrals at all levels to ensure risk is managed appropriately with a focus on early intervention and prevention.
- Practice Standards: This year, sets of practice guidance factsheets relating to adults safeguarding has been developed, the reviewing of which is overseen by the Practice Governance Board chaired by the Principal Social Worker for CCC and PCC.
- Practice Recording: A review of all safeguarding worksteps on our internal database has taken place, to ensure that the documents are supporting best practice. This includes developing a workflow to embed Multi Agency Risk Management (MARM) into the system. This enables the local authority to have a more robust oversight of safeguarding activity within the service.

- Practice Recording: A review of the Notification of Concern process to support better risk management of concerns related to social care providers and linked to this is regular reporting of notifications of concerns into the internal performance board to ensure robust monitoring and oversight.
- Learning from Safeguarding Adult Reviews (SARs), Domestic Homicide Reviews (DHRs) and Complaints: Learning from SAR'S, DHRs and complaints is taken forward into the service wide action plan and monthly progress reports are shared at Practice Governance Board. The action plan was shared between CCC and PCC and the intent is to continue collaborate with all SAB partners but with a focus on the specific local authority.
- Audit: Section 42 thematic audit completed, which evidenced good case recording proportionate information gathering, good partnership working and a focus on prevention as well as robust management oversight. As result of the audit a clear plan of service improvement and an understanding of where the practice strengths are has been developed.
- Completed a self-assessment of our statutory safeguarding duties as part of the Regional Self-Assessment Tool.

The Adult Safeguarding Priorities for 2023/24 are:

- Cambridgeshire County Council
 - Self-neglect: This has been identified an emerging practice challenge, which has been responded to by developing regular practitioner huddles once every 6 weeks hosted by the Safeguarding Learning and Development Manager and the Strategic Safeguarding Lead. This has been strengthened by a new approach adopted by MASH whereby all self-neglect concerns are reviewed by a MASH manager to ensure the response is robust and in line with best practice principles.
 - Feedback: To develop a co-produced feedback form for those who have been supported through the statutory safeguarding process, to review the support provided and what can be done to enhance this.
 - Care Home Support Team: Expanding this service to include domiciliary care providers. The aim is to support the providers to deliver care that meets the highest standards and is person centred. It is a preventative approach and the care home support teamwork in partnership with the provider to bring about positive changes and aim to achieve sustained improvements.
- Peterborough City Council
 - Self-neglect and Hoarding: This has been identified as an emerging practice challenge This will be strengthened by a new approach whereby all self-neglect concerns are reviewed by the Adult Early Help Manager and discussed with the MASH/Safeguarding Manager as appropriate to ensure the response is proportionate and dealt with at the right time, by the right person and by the right team. The Self Neglect and Hoarding Group will continue to be chaired by the Head of Service for Housing, Early Intervention and Prevention to ensure Self neglect and Hoarding is a priority for wider council services.
 - Care Home Support Team: Peterborough has agreed to co-locate this service within the MASH/safeguarding team to enable a more joined up approach. The aim is to provide a more joined up approach to respond to notifications of concerns working closely with the Contracts team and the MASH/Safeguarding team to provide a preventative approach working in partnership with the provider to bring about positive changes and to achieve sustained improvements.
 - To fully recruit to the Practice Standards and Quality Team in Peterborough.

- To develop a safeguarding online referral form for Peterborough.
- Closer monitoring of the key Making Safeguarding Personal metrics and ensuring the voice of the person is clearly heard in safeguarding enquiries. To ensure the correct profile of this we have chosen the following Corporate KPIs

NHS Cambridgeshire & Peterborough Integrated Care Board

Over the past year Cambridgeshire & Peterborough CCG has transitioned into an Integrated Care Board. A statutory NHS organisation responsible for developing a plan for meeting the health needs of the population, managing the NHS budget, and arranging for the provision of health services in the Integrated Care System (ICS) area. This includes effective joint working with partner agencies, professionals, and voluntary groups so that vulnerable groups in the community are protected from harm, encompassing a "think family" and "making safeguarding personal" approach.

The role of the Safeguarding People Team is to provide support to the health system and provide ongoing monitoring and assurance of safeguarding practice. The team work proactively to identify and respond to local safeguarding needs alongside regional and national priorities. These include learning from the National Safeguarding Practice Review Panel reports, new legislation such as the Domestic Abuse Act 2021 and Serious Violence Duty 2022 and practice developments.

Please see below a summary of some of the safeguarding people team activity this year:

- The Serious Violence Duty was implemented in December 2022 and in response a task and finish group was established across health providers to ensure robust implementation.
- The safeguarding people team have implemented a Mental Capacity Act (MCA) steering group across health providers to ensure and support application of MCA and in preparation for implementation of Liberty Protection Safeguards. Despite the decision by the Government to delay this implementation the ICB has maintained focus on application of MCA.
- The team have established a health training subgroup to implement a local training passport to support NHS practitioners who move between providers, development of a safeguarding apprenticeship role and a safeguarding specific student nurse placement.
- Between April 2022 - March 2023 the Safeguarding People team responded to a total of 284 enquiries, 168 of which related to safeguarding adults, 86 to safeguarding children, 7 to children in care and 23 in relation to MCA/DoLS. The most common themes for enquiries were neglect (52 enquiries), domestic abuse (32 enquiries) and physical abuse (25 cases).
- The Safeguarding People team had 538 interactions with Primary Care staff in relation to safeguarding, via safeguarding lead forums, training sessions or for 1-1 case discussions.
- The Safeguarding Primary Care Nurses have completed a Primary Care specific Section 11 and adult safeguarding assurance audit with 100% compliance, learning from this will direct future support, supervision, and training development. Guidance has also been produced to support virtual consultations to ensure the voice of the child/ vulnerable adult is considered in all consultations.
- Transitional Safeguarding – Bridging the Gap for Care Experienced Young People, an educational resource has been co-produced with Bristol. This has been presented in National Conferences, and local teams.
- The Deputy Designated Nurse attends and contributes to the Learning from Life and Death Reviews of people with a learning disability or autism. The incorporation of the Oliver McGowan Learning Disability Training has been embedded within the ICB to develop awareness of learning disability and autism.

- Safeguarding Supervision policy has been reviewed and embedded across the ICB.
- A systemwide covert medication guidance was developed.
- The ICB safeguarding team continue to support and embed the learning following significant incidents and local and national safeguarding practice reviews across the system.

As the Safeguarding People Team move into 2023-24, they will continue to align their priorities with that of the Joint Forward Plan and the Partnership Safeguarding Board and will continue to influence the system wide culture, ensuring that safeguarding is everyone's business and that staff have the right skills and knowledge to recognise and report safeguarding concerns.

Cambridgeshire Constabulary

Cambridgeshire Constabulary continues its active membership of the Safeguarding Adults Board. Throughout the previous 12 months we have been represented at Executive and Board level by Assistant Chief Constable Vicky Evans, Detective Chief Superintendent John Massey (Head of Crime and Vulnerability) and Detective Superintendent Tim Nasta (Head of Protecting Vulnerable People Department). The constabulary is also represented at all the key subgroups to the Board where we continue to engage with all our partners on the Board's priorities, seeking to support, challenge and learn from all our colleagues in our shared goal of continual improvement.

The constabulary values, now more than ever, the enduring support of our partners and the insight and perspective that this close working relationship affords us. This has undoubtedly been a challenging year with reported sexual offences increasing significantly and the national response to Violence Against Women and Girls demanding a new and strengthened approach from the police in particular. However, with the continued assistance of our partners, there is much to be positive about when we reflect on the performance of our co-ordinated initiatives and promising outcomes that we are able to achieve for the vulnerable adults we strive to protect.

Following the success of our Vulnerability Focus Desks which have been established for well over a year now, we have expanded them to include our Prevention Hubs and Out of Court disposal teams. Situated North and South of the county with a duty officer, they are there to assist our frontline staff in ensuring positive outcomes can be achieved for victims when a charge is not possible.

The continuation of the Stalking Intervention Project continues seamlessly into this financial year. Innovatively the force solicitor is now joining the team two days a week. This has helped strengthen the team's ability to keep victims safe by applying for, and succeeding in, gaining Stalking Protection Orders (SPOs). Three SPOs have been granted recently with one being for an indefinite time period. The solicitor has also been raising awareness of the SPOs and the project team with local Magistrates. As part of the evolution of the work the team is also joined one day a week by a colleague from Probation. This enables swift management of high-risk perpetrators scheduled to leave prison and clearly develops partnership working relationships. The second Stalking and Harassment IDVA started in post at the end of May ensuring that there is enhanced support to victims.

In October 2022 an academic study examining effectiveness of the Cambridgeshire DA Perpetrator panels was completed by Anglia Ruskin University. During the evaluation period (April 2021 – March 2022), 141 cases were discussed. Of these, 79 related to perpetrators in the North of the county and 62 related to perpetrators in the South of the county.

The study found:

- The panel's engagement with National Probation Service provides a successful multi-agency platform in jointly managing prolific offenders.
- The panel's oversight of restraining and non-molestation orders provides an additional 'safety net' to their application in practice.
- The panel is hearing more cases involving children than the national average and in doing so is providing an additional layer of multi-agency safeguarding.
- The panel is an effective mechanism in disrupting the behaviours of prolific and high-risk offenders.

The constabulary has recently evaluated the recidivism rates of perpetrators who have completed the Stepwise programme run by Probation. Of the 35 men who had completed the programme in a 12-month period only three reoffended and these were not all for DA offences. This demonstrates the effectiveness of the programme and the OOCs ability to ensure that they refer the right offenders for the right programmes based on the risk assessments that are completed.

Co-ordination and governance of this activity is supported through the Constabulary's VAWG strategy. This contains four strands: Project Kaizen (Domestic Abuse); Project Eleos, soon to be project Soteria (Serious Sexual Offending); Project Boyd (Offender Management); and Project Artemis (CSE / CSA). We have just finalised an 18mth VAWG Survivor Feedback Project which, through an independent commissioned service, engaged with rape victims to openly listen and respond with transparency to their suggestions for change. This work aligns with both the Child Sexual Abuse and Safeguarding Adults work completed across the county and changes have already been made to ensure survivors receive the utmost support available across the partnership.

Last year's funding from the government (safer streets) has seen two force communications campaigns focusing on violence against women and girls (VAWG) receive national recognition.

The campaigns were named the regional winners in two categories at the inaugural Policing Violence Against Women and Girls' Recognition awards.

'Know Violence Against Women', which focused on encouraging men to identify and call out misogynistic, harassing and sexually violent behaviour, won in the Making Spaces Safer category.

While the force's joint campaign with White Ribbon UK and two local football teams, which brought men and boys together to think about how they can make a positive difference and achieve equality and safety for women and girls, won in the effective working with children and young people category.

We remain absolutely committed to our presence and role within the Safeguarding Adults Partnership Board and our dedicated Adult Abuse Investigation and Safeguarding Unit reflects our commitment to embed and operationalise partnership best practice. They lead on numerous training inputs such as 'Making Safeguarding Personal', benchmarking and quality assuring the submission of Vulnerable Adult referrals and coordinating the assimilation of learning from Safeguarding Adult Reviews. We look ahead to the coming year with confidence that this willingness to learn and work closely with partners will continue to bring positive outcomes and increased protection for all vulnerable adults.

SCRUTINY AND QUALITY ASSURANCE

Local scrutiny arrangements

Scrutiny is undertaken by our Independent Chair, in addition to the scrutiny undertaken by the Chair, there is a significant range of activities in place that offer additional scrutiny of the safeguarding and partnership arrangements. A number of these functions are undertaken by the Independent Safeguarding Partnership Service (Business Unit).

The table below evidences the methods of scrutiny of the partnership arrangements across both adults and children's

What we scrutinise	Activity
Single agency operational practice	
<ul style="list-style-type: none"> • Quality of single agency and multi-agency practice • Decision making • Professional challenge/ escalation • Impact/outcomes 	<ul style="list-style-type: none"> • Single agency quality assurance activity. • Single agency inspections. • Performance management information.
Partnership working and multi-agency practice	
<ul style="list-style-type: none"> • Single agency and multi-agency practice • Decision making • Professional challenge/ escalation • Impact/outcomes 	<ul style="list-style-type: none"> • Independent scrutiny of Case reviews through independent chair of the case review groups. • Head of Service for Safeguarding Partnership Boards chairs some of the case review panel meetings. • Independent authors for case reviews. • CQC inspections. • Adults self-assessment– this includes agency challenge sessions. • Regular QA assurance activity undertaken by business unit staff, including audits, surveys, thematic reviews, dip samples and case reviews. • Surveys and consultations with practitioners • Multi-agency workforce development feedback and impact process.



Multi Agency Scrutiny and Assurance Activity

A Single Agency Performance Commentary is completed by partner agencies on a quarterly basis, and includes information regarding what is working well and areas of concern within their agency. This process has worked well, and as a result we have seen a number of positive impacts including, improvements in dental pathways, improvements in information sharing, improved agency engagement and pooling of resources.

Multi-Agency Training report. An analysis of the training delivered in 2022, through the safeguarding adult partnership board workforce development programme has taken place. The findings are discussed in more detail in the section below.

Multi agency self neglect audit This audit was commenced in March 2023 and concluded in May 2023 and findings will be reported on in the 2023-24 Annual report.

MARM review – review to monitor progress of implementing the newly refreshed MARM guidance across Peterborough and Cambridgeshire. Findings evidenced, an increase in practitioner knowledge and understanding of the process, increase in number of MARM's being initiated and resulting in positive outcomes. Role of MARM champions within agencies had led to positive impact in supporting staff. Agreed, review should be repeated in 12 months to ensure progress is ongoing.

Scrutiny of single agency MCA audits – single agency audits and findings scrutinised and challenged through QEG. Agencies presented action plans and monitoring of actions in place. Findings combined and fed into MCA workstream to inform future development. Findings across partnership showed lack of consistency of approach and understanding, uncertainty regarding recording. This has led to development of recording guidance, training, myth buster resources, guidance and frameworks.

All audit and quality assurance activity results in recommendations and actions. Progress against the actions is monitored and tracked to ensure that they are actioned.

MULTI-AGENCY SAFEGUARDING TRAINING

2024 people attended the Boards training

Virtual Briefings (Sways) were viewed 22,917 times

99% of attendees reported that they felt the safeguarding training met their needs

100% of attendees said the training met the course aims and objectives

99% of attendees said the delivery of virtual training worked for them

98% of attendees said delivery of training was viewed as clear, helpful and engaging

99% of attendees stated that they would recommend the training course to others

100% of attendees rated the organisation of training as Good or Excellent

Evidence of impact

“

The training gave me the confidence and knowledge to formulate management plans for complex cases

100%

Attendees said their knowledge had improved as a result of attending the training

“

I now know what information to include in my DASH referral and how this is used. Since completing the course I have used the information I learnt and my referrals are much better quality

“

In my day-to-day assessment of needs / Observation / I am being more vigilant whenever carer or family are giving information related to patient and monitor behaviour / Awareness during conversations to pick up on any indication of potential exploitation

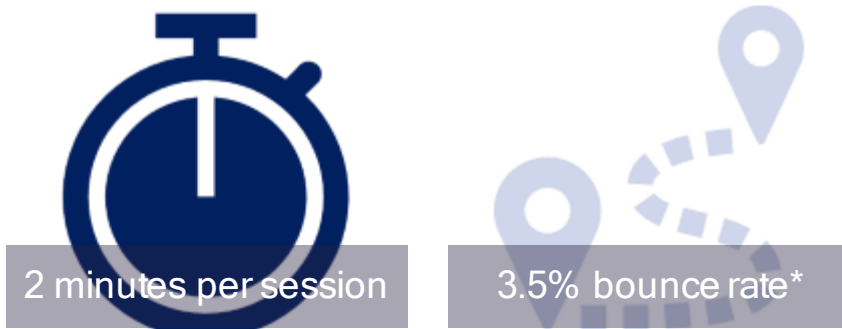
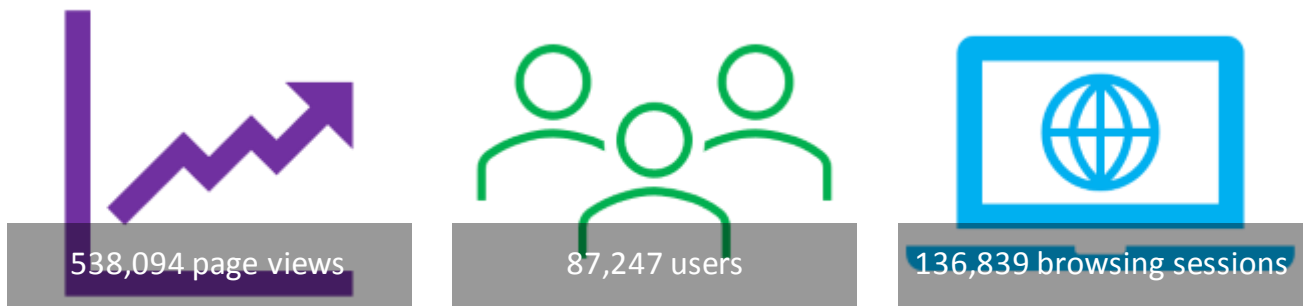
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I am now working in collaboration with other agencies to support individuals at risk of of abuse and am more confident in knowing where further support can be obtained

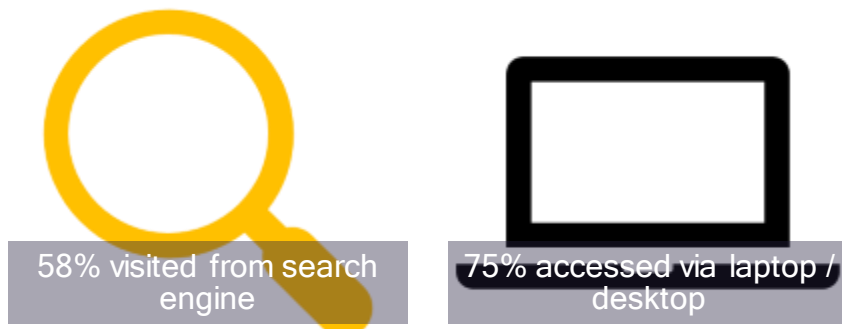
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I now know which tools to use and am using them!

WEBSITE & SOCIAL MEDIA



* Bounce rate represents the percentage of visitors who enter the site and then leave rather than continuing to view other pages within the same site. Bounce rate of 40% or lower is considered good, higher bounce rates indicates improvements are needed to engage visitors and encourage them to explore the site.



Apart from the home page, the 'Making a Referral' page was the most visited page on the site, followed by Multi-agency Training page and our virtual SWAY briefings pages. Feedback from visitors includes:

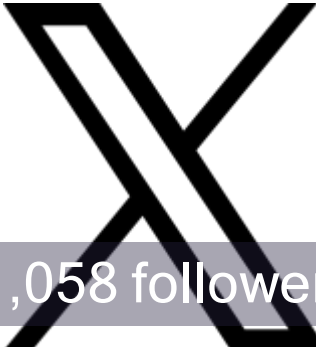
- *Its really easy to use, very clear and content is good.*
- *Easy to manoeuvre around the website*
- *Breadth of training resources available and are easily accessible*
- *the clarity, layout and range of information available far exceeded what was expected*

Our social media presence

The CPSPB uses Twitter, Facebook and Instagram for all sorts of communications from the latest safeguarding news to events that the Safeguarding Partnership Board are hosting.



580 followers



1,058 followers



140 followers

If you haven't yet followed us, please do!



@cplscb



@cplscb



@cpsafeguardingboard



APPENDIX 1 - LIST OF AGENCIES REPRESENTED ON THE SAFEGUARDING ADULTS PARTNERSHIP BOARD

- Cambridgeshire and Peterborough Local Authorities including
 - Adult Social Care
 - Public Health
 - Elected Members
- NHS Cambridgeshire and Peterborough ICB
- Cambridgeshire Constabulary
- Further Education
- East of England Ambulance Service
- Cambridgeshire and Peterborough Foundation Trust
- Cambridgeshire Community Services
- Royal Papworth Hospital
- North West Anglia Hospitals
- Cambridge University Hospital
- Office of the Police and Crime Commissioner
- Ely Diocese
- Cambridgeshire Fire and Rescue
- Cambridge District Council – representing District Councils
- Cross Keys Homes – representing Housing
- National Probation Service
- Healthwatch (Voluntary Sector)
- Department for Work and Pensions
- Voluntary Sector representatives

APPENDIX 2 - GLOSSARY

Term	Definition
ASC	Adult Social Care
CCS	Cambridgeshire Community Services NHS Trust
CCG	Clinical Commissioning Group
CPFT	Cambridgeshire and Peterborough NHS Foundation Trust
CQC	Care Quality Commission
CSA	Child Sexual Abuse
CSE	Child Sexual Exploitation
CSP	Community Safety Partnership
CUH	Cambridge University Hospitals NHS Foundation Trust
DA	Domestic Abuse
DASH	Domestic Abuse, Stalking and Harassment and Honour-Based Violence
DASV	Domestic Abuse and Sexual Violence
DoLS	Deprivation of Liberty Safeguards
FGM	Female Genital Mutilation
ICB	Integrated Care Board
ICS	Integrated Care System
IDVA	Independent Domestic Violence Advisory

Term	Definition
L & D	Learning and Development
LA	Local Authority
LeDeR	Learning from Life and Death Reviews of people with a learning disability and autistic people
MAPPA	Multi-Agency Public Protection Arrangements
MARM	Multi-Agency Risk Management
MASH	Multi-Agency Safeguarding Hub
MCA	Mental Capacity Act
NRPF	No Recourse to Public Funds
NWAFT	North West Anglia Hospitals NHS Foundation Trust
OPCC	Office of the Police and Crime Commissioner
PiPoT	Person in a Position of Trust
PSW	Principal Social Worker
QA	Quality Assurance
QEG	Quality and Effectiveness Group
S.42	Section 42 of the Care Act 2014
SAR	Safeguarding Adults Review
SPO	Stalking Protection Order
SPOC	Single Point of Contact
VAWG	Violence Against Women and Girls



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SCAN ME

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